

Contact Information

Census Call Center 800- 549-0595

If you have questions for the:

AES Branch Select Option 1

Monday through Friday
7:30am - 6:00pm ET
Fax: 301-763-4610 or 301-763-6638
E-mail: ASKAES@census.gov

Commodity Analysis Branch (Schedule B/HTS classification) Select Option 2

Monday through Friday
8:00am - 5:00pm ET
Fax: 301-763-4962

Regulations, Outreach and Education Branch Select Option 3

Monday through Friday
8:00am - 5:00pm ET
Fax: 301-763-4610
E-mail: ftdregs@census.gov

AESDirect Helpdesk

Everyday, 7:00am - 7:00pm ET
Voice: 877- 715-4433
Fax: 301-562-7795
E-mail: boc-support@tradegate2000.com



We need your e-mail address change

Please send changes to your e-mail address to:

ASKAES@census.gov

Include in the message the name of the company and the name of the contact person. This helps us get information to you in a more timely manner

U.S. Customs and Border Protection (CBP) Trade Enforcement And Facilitation

For questions regarding CBP, ITAR, and Used Vehicles contact:
Cynthia Oliver 202-344-3277 cynthia.oliver@dhs.gov or manifest.branch@dhs.gov

Other Phone Numbers/Web site Addresses Bureau of Industry and Security (BIS)

Washington, DC	202-482-4811
Western Regional Office	949-660-0144
Western Regional Office	408-351-3378

Web Sites

BUREAU OF CENSUS, FOREIGN TRADE
U. S. CUSTOMS AND BORDER PROTECTION
BUREAU OF INDUSTRY AND SECURITY

WWW.CENSUS.GOV/TRADE
WWW.CBP.GOV
WWW.BIS.DOC.GOV